

WBC Industries, Inc. Terms and Conditions

These terms and conditions apply to the viewing, purchasing and sale of products through www.wbcindustries.com (the "site"). By viewing this site, placing an order or completing a purchase, you agree to be bound by and accept these terms and conditions.

Limitation of Liability

WBC Industries, Inc. will not be liable for any indirect, special, incidental, or consequential damages, whether based on contract, tort, or any other legal theory, including without limitation loss of profits, loss of business, or other economic damages. Sole liability for breach of warranty shall be limited to the replacement of the product as stated in these terms and the customer waives all other remedies. WBC Industries, Inc. is not responsible for delays in delivery which result from any circumstances beyond its control. WBC Industries, Inc.'s aggregate liability shall not exceed the purchase price paid for any products purchased through this site.

Ownership of Materials, Trademarks and Copyright

All information contained in this site, including but not limited to photographs, text, graphics or code are copyrights or other intellectual property owned or licensed by WBC Industries, Inc. or its affiliates, or are the property of their respective owners. Any use, including but not limited to the reproduction, distribution, display or transmission of the content of this site is strictly prohibited, unless authorized by WBC Industries, Inc. or applicable copyright owner.

Pricing

All information regarding products, pricing and services is subject to change. WBC Industries, Inc. reserves the right to make adjustments to pricing and products for reasons including, but not limited to discontinuation, unavailability and manufacturer price changes.

Cancellation and Modification

Cancellation and modification requests for submitted orders will be reviewed upon request. Special orders or final sale products are not eligible for cancellation or modification at any time.

Shipping and Delivery

All products are shipped F.O.B. Clark, New Jersey to your location. All items will be shipped via ground service unless otherwise noted. WBC Industries, Inc. shall have no liability for any delays in delivery once a label is created for the package. All packages are insured for its entire value unless instructed otherwise by the customer. The minimum shipping charge on all orders leaving our facility is \$12.95 regardless of carrier selected or requested. All shipping costs are calculated based on weight and customer location. Any additional charges for services requested by the customer, including but not limited to inside delivery, special routing. Residential delivery or pre-delivery notification must be paid by the customer. A request for preferred carrier accounts to be charged for shipping will be accepted and honored at the time the order is placed. In the event any charge backs to WBC Industries, Inc. are submitted on behalf of the receiver, the receiver will be responsible for payment of the shipping charges and any associated fees.

Terms

All first time customers will be required to pay in full for product at the time of sale. All major credit cards are accepted. For customers with established WBC Industries, Inc. credit, Net 30 Terms may be requested. To be eligible for Net 30 Terms a credit application must be submitted and reviewed. WBC Industries, Inc. reserves the right to revoke credit terms at any time for any reason. WBC Industries, Inc.

reserves the right to hold customers responsible for any costs associated with the collection of any past due funds arising from collection efforts made.

Returns

WBC Industries, Inc. stands behind the quality of the products we manufacture and distribute. If for any reason you are dissatisfied with the quality of the product we request to be notified within 14 days of the shipment being received. All return requests are subject for approval, if/when approved a restocking fee may apply. The customer, unless WBC Industries, Inc. is at fault, will be responsible for shipping charges to return the product. All items listed on the WBC Industries, Inc. Final Sale list are not eligible for returns.

WBC Industries, Inc. Final Sale Product List: WBC Brand Pressure Sensitive Hook & Loop, Velcro Brand® PSA Hook & Loop, Special Order Velcro Brand® products, Aplix® Brand Hook & Loop(Sew-On, Pressure Sensitive, and Special Order), all Hardware, Dye Sublimated Webbing, All Non-Stock/Custom Straps Made to Order, Bias Binding, Sewing Supplies, Bondhus Tools, C.S. Osborne Products, All Leather Products and Scissors.

Product Warranty

WBC Industries, Inc. stands behind all of the products we manufacture and distribute. WBC Industries, request claims for any defects are reported within 30 business days of receiving the product. Improper use of product will void any warranty promised by WBC Industries, Inc. liability is limited to the replacement of any products deemed defective in quality provided that